

# Susana Miranda

Degree in Social Communication – Journalism - in 2001, made a specialization in Competitive Intelligence in 2010 and Graduate in Strategy (2011), in the Higher Institute of Social and Political Sciences.

Collaborated at Xerox, responding to the needs of international customers affects the special management accounts, supporting English and French teams (until April 2015).

Joined the XVII and XVIII Constitutional Government of Portugal having been part of the team of the State Secretary for Youth and Sport with responsibility functions and document management, preparation of national and international meetings, agenda and representations.

Was responsible for the recruitment and training of several teams in the area of textile retail having headed commercial spaces accumulating functions of human resource management, negotiation with suppliers and stock management, first-line contact with customers and conflict management.

Consultant and trainer in the areas of Personal Integration, Consultancy and Secretariat, Communication and Commercial Techniques, in José Fontana Foundation (1999)